

Dear Customer,

This report describes the quality of the Lower Valley Water District's drinking water, water sources, and programs that protect our water quality. This publication complies with federal requirement for water utilities to provide water quality information to customers every year.

While most of the contents of this report are required by regulation, the District may include information that addresses questions typically asked by our customers about our system. The District fully supports the public's right to know the results of our water quality monitoring.

The District realizes that a report filled with technical information is not inviting reading to most people. Our effort is to provide information in a clear and easy to understand format. For those who are not interested in all the detail, the following summary may suffice:

The Lower Valley Water District's drinking water supply is safe to drink, and our water meets or exceeds all applicable standards. We had no violations of water quality standards during 2019. We test our water regularly through a certified laboratory. State and federal regulators routinely monitor our compliance and testing protocols to assure that we deliver safe drinking water to the District's customers.

This analysis was performed using data from the most recent U.S. Environmental Protection Agency (EPA) required tests. We hope this information helps you to become more knowledgeable about what's in your drinking water. If you have any questions or comments concerning this report, please call our office at (915) 791-4480. We welcome your interest in the Lower Valley Water District's water system and you are more than welcome to participate in our public Board Meetings, held every 4th Thursday of the month at 6:30 P.M. at our main offices located at 1557 FM 1110 Rd., in Clint, Texas.

Sincerely,

Gerald Grijalva
General Manager

Estimado Cliente:

Este reporte describe la calidad del agua del Distrito de Agua del Valle Bajo (LVWD por sus siglas en ingles), origen del agua, y programas que protegen la calidad. Esta publicacion cumple con el requisito federal que requiere a proveedores de agua proveer informacion anualmente a sus clients sobre la calidad del agua.

Aunque la mayor parte del contenido de este reporte es requerido por ley, el Distrito puede incluir informacion que da respuesta a preguntas tipicas de nuestros clients. El Distrito apoya el derecho del publico a saber los resultados de nuestros monitoreos de calidad.

Reconocemos que un reporte repleto con informacion tecnica no es leido facilmente por muchos. Nos esforzamos en proveer informacion en una forma clara y facil de entender. Para aquellos que no estan interesados en todos los detalles que presentamos, aqui les damos un resumen:

El agua potable que usted consume es segura, cumple e incluso sobrepasa todas las normas aplicables. No tuvimos violaciones de las normas de calidad durante 2019. Analizamos regularmente nuestra agua en laboratorios certificados. Agencias estatales y federales, rutinariamente, vigilan nuestro cumplimiento y metodos de analisis para asegurar que el agua que proveemos a nuestros clients sea agua potable segura.

Este analisis se realizo utilizando datos de las mas recientes pruebas requeridas por EPA (la Agencia de Proteccion Ambiental de los Estados Unidos). Esperamos que esta informacion le ayude a estar mas informado sobre la calidad del agua potable. Si tiene alguna pregunta adicional o comentarios sobre este reporte, por favor comuniquese a nuestra oficina al (915) 791-4480. Le agradecemos su interes a nuestras juntas publicas mensuales de la Mesa Directiva, que se llevan a cabo cada 4 jueves de cada mes, a las 6:30 P.M. en nuestras oficinas ubicadas en 1557 FM 1110 Rd., en Clint, Texas.

Sinceramente,

Gerald Grijalva
Gerente General